

WHAT VIDEO CONFERENCING APP WORKS BEST?

To enable social distancing, video conferencing has become a common platform to conduct meetings and stay connected with colleagues, clients and even family.

Here are some answers to your questions about video conferencing platforms.



Does Wi-Fi upload or download speed matter? What is the minimum upload and download speed that I should have on my Wi-Fi network, to cater for video conferencing?

Video conferencing requires a download speed of at least 1.5 MBps and an upload speed of about 1.5 MBps. Some HD or larger video calls may require up-speeds of up to 8 MBps.

If you are unsure of the speed of your network, take a speed test [here](#) or chat to your internet service provider.



Why should I disable the video during a meeting?

The video capability in conferencing uses a lot of bandwidth. What has become common practice, and to save on bandwidth, is that the video function is kept on by the participants for the first few minutes of the meeting. This is for participants to greet and introduce themselves if this is their first meeting. Thereafter, the video is disabled and the meeting is conducted using only the audio function.



I never host a meeting with more than a few participants at a time. What would be the best app for me and at what cost?

We have detailed everything you need to know about the three apps in the table on the next page.

[Click here to read more](#) >



I have heard and read about Zoom having security issues. Should I be worried?

Zoom has been quite responsive to the security issues that were reported early in 2020, and on 22 April 2020, released an updated security plan in Zoom 5.0. Read more [here](#). At Glacier, we are comfortable with the robust security enhancements that Zoom has implemented to ensure secure meetings.



What should I do if I use Microsoft Teams and my client uses Zoom?

Opt to use Zoom for these three reasons:

- 1 Use the product and tool that your client is already used to;
- 2 Zoom is the best for compatibility and ease of use;
- 3 Zoom is built for video so offers a superior video conferencing experience.

This means that you will have **both apps** loaded on your devices to ensure that you are ready to have a meeting regardless of the app required.

Top five FAQs



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Zoom Meetings

	Costs	Size of enterprise	Maximum number of participants allowed
Pro Plan	R280 per month per host	Good for small teams	100 participants with meeting duration limits of 24 hours
Business Tier	R368 per host per month	Minimum of 10 hosts	
Enterprise Plan	R368 per host per month	Minimum of 50 hosts	Can accommodate up to 500 participants



Comment from Glacier IT:

Zoom has taken off, thanks to how easy it is to join a virtual meeting. Also, privacy and security are very important to them, even if it means multiple clicks.



Microsoft Teams

	Costs	Size of enterprise/ maximum number of participants allowed
Free version		300 team members
Office 365 Essentials	R92 per person per month with annual commitment	300 team members
Office 365 Business Premium	R230 per person per month with annual commitment	300 team members
Office 365 E3 (Enterprise)	R368 per person per month with annual commitment	As many team members as required



Comment from Glacier IT:

This is the best business messaging app from Microsoft. It's clean and orderly...everything is in its place. Once you know your way around, it's a powerful tool for staying in touch.



Google Meet

	Costs	Maximum number of participants allowed	Added benefits
Free Tier			Available to all Google Suite users
Basic Tier	R110 per user per month	All G Suite tiers can accommodate up to 250 Google Meet participants.	Includes various Google apps and 30GB of cloud storage
Business Tier	R220 per user per month		Unlimited cloud storage or 1TB per user if there are fewer than five users
Enterprise Tier	R460 per user per month		Unlimited cloud storage and enhanced security & management options



Comment from Glacier IT:

Google's announcement of making the premium video meetings product free for everybody was great news! Personally, I used Google Hangout for a long time and the rebranded Google Meet Enterprise version comes with appealing added benefits. The free tier for everyone is huge competitive advantage.

Ease of doing business

Video conferencing platforms enable you to do business with anyone, anywhere in the world, on any device.

For more information about this or any practice-related issue, please contact your business development manager (BDM) or business development co-ordinator (BDC).