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Coronation Client Charter

We strive to always put clients first

We have an unwavering commitment to the long term

We focus on producing top performance over all meaningful periods

We are uncompromising about ethics

CORONATION





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lt's not just about getting from A - B

February 2023 Glacier Investment Summit Peter Kempen

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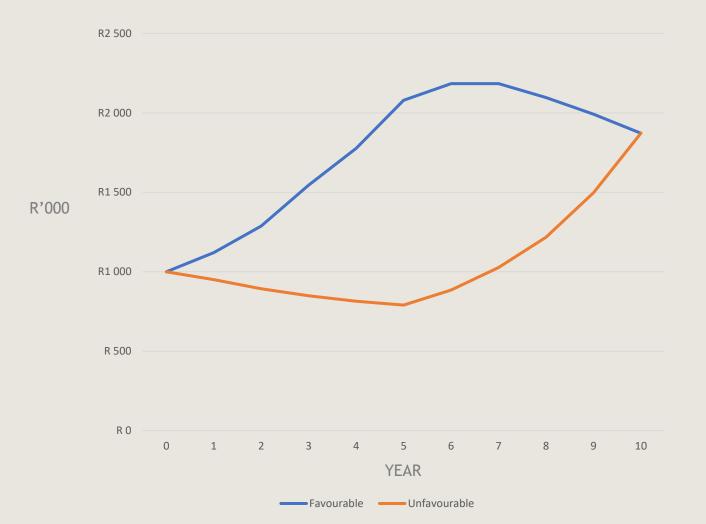
How you get there matters ...



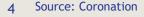


Sequence of returns impact - no income drawdown

FAVOURABLE PORTFOLIO = GOOD RETURNS FIRST, LOSSES AT THE END UNFAVOURABLE PORTFOLIO = LOSSES AT THE START, GOOD RETURNS AT THE END



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Sequence of returns impact - with income drawdown

FAVOURABLE PORTFOLIO = GOOD RETURNS FIRST, LOSSES AT THE END UNFAVOURABLE PORTFOLIO = LOSSES AT THE START, GOOD RETURNS AT THE END



5 Source: Coronation 6% initial annual drawdown escalating at 6% inflation per annum



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The role of the asset manager

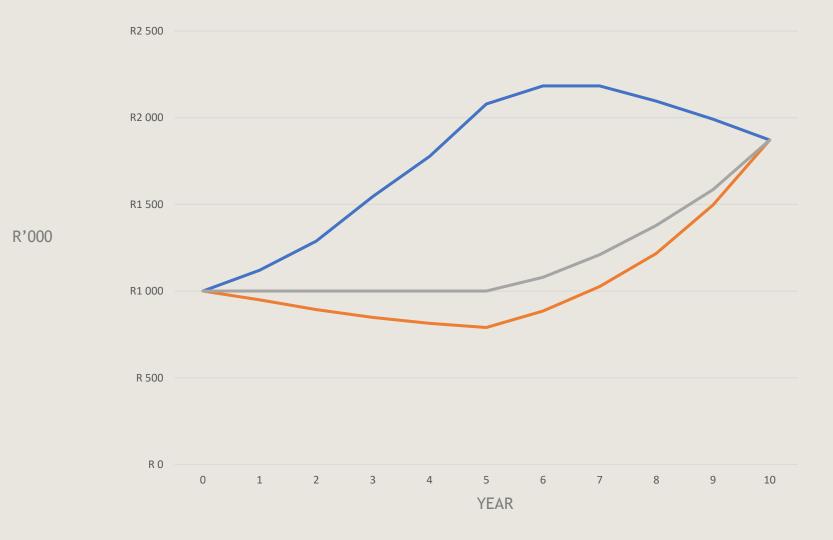


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Focus on managing downside risk



PROTECTED PORTFOLIO = SMOOTHER RETURN PATH





Focus on managing downside risk



MATERIALLY BETTER OUTCOME WHEN DRAWING AN INCOME



Source: Coronation 6% initial annual drawdown escalating at 6% inflation per annum

8

CORONATION

Building a robust portfolio



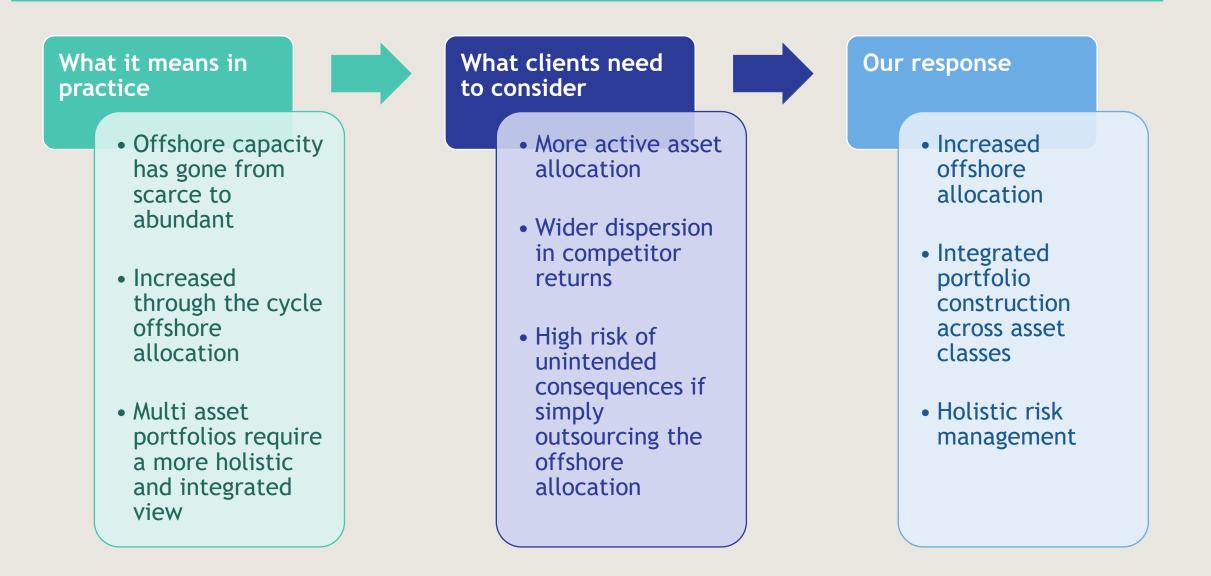


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CORONATION

Adapting to Reg.28 changes





Full flexibility introduces more return variability



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Source: Morningstar. Funds with AuM greater than R100m. As at 31 December 2022

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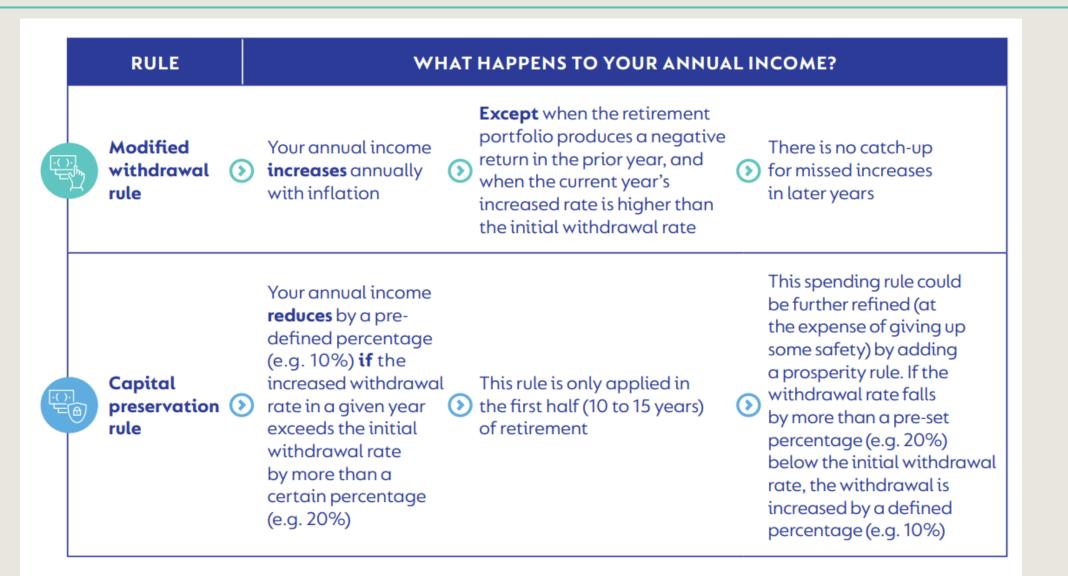
The role of the adviser / investor





Dynamic spending rules





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Spending rules & drawdown management: Theory



	YEARS BEFORE REAL INCOME WILL START TO REDUCE IF INFLATION IS 6% (& YOU GROW INCOME BY INFLATION EVERY YEAR REGARDLESS OF PORTFOLIO OUTCOME)												
		EXPECTED NET INVESTMENT RETURN P.A.											
INCOME RATE P.A.	2.5%	5.0%	7.5%	10.0%	12.5%	15.0%							
2.5%	21	30	50+	50+	50+	50+							
5.0%	11	14	19	33	50+	50+							
7.5%	6	8	10	13	22	50+							
10.0%	4	5	6	7	9	20							
12.5%	2	3	3	4	5	7							

Source: ASISA Standard on Living Annuities

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14

Spending rules & drawdown management: Practice



AVERAGE ACTUAL LIVING ANNUITY DRAWDOWN RATES & FUND RETURNS												
2011 2012 2013 2014 2015 2016 2017												
Ave Drawdown	6.99%	6.77%	6.63%	6.59%	6.44%	6.62%	6.64%					
MA Medium Equity category average return	4.9 %	15.6%	16.4%	9.2 %	7.7%	1.7%	9.4%					

+ Stable DD rate over time, regardless of portfolio performance

- + Income rate set annually as percentage, typically not increased every year
- Retirees automatically time discretionary spend to coincide with higher return periods
 Effectively = a modified withdrawal rule



Using a hybrid approach



Life annuity

Guaranteed income for life

Addresses longevity risk

Lacks flexibility and growth potential

Nothing for heirs

Living annuity

No guarantees

Flexibility wrt income and investment choice

Investment risk and risk of capital depletion

Bequest benefit

When attractive escalating guaranteed annuity rates are available, life annuities facilitate appropriate risk-taking in Living Annuities & make drawdown rates more sustainable

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Thank you





Disclaimer



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Any fees provided in this presentation are for indicative purposes only (and are therefore subject to adjustment in the event that Coronation changes its fees prior to the conclusion of any mandate or pooled investment), unless specifically stated to be a fee quote, in which event the fee quote will be valid for a period of 6 months from the date of the presentation.

FAIS requirements



CORONATION ASSET MANAGEMENT (PTY) LTD

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The following exemptions are applicable to the licence:

Exemption of investment managers and linked investment services providers and their related functionaries from fit and proper requirements (Board Notice 97 of 2003). Exemption of licensees as regards display certified copies of licenses (Board Notice 40 of 2004). Exemption of Services under Supervision. 2018 (FSCA FAIS Notice 86 of 2018).

The following employees have been appointed as Key Individuals and/or Authorised Representatives:

Key individuals

Anton Pillay; Karl Leinberger; Kirshni Totaram; Neville Chester; Llewellyn Smith; Nishan Maharaj.

Authorised representatives

Adrian van Pallander; Hendrik Groenewald; Alistair Lea; Karl Leinberger; Anton de Goede; Kirshni Totaram; Pranay Chagan; Quinton Ivan; Charles de Kock; Sarah-Jane Morley (married Alexander); Dirk Kotzé; Sean Morris; Louis Stassen; Neill Young; Gavin Joubert; Neville Chester; Stephen Peirce; Pallavi Ambekar; Suhail Suleman; Peter Leger; Tracy Burton; Nishan Maharaj; Nicholas Hops; Steve Janson; Mauro Longano; Henry Moolman; Gus Robertson; Sinovuyo Ndaleni, Greg Longe; Neil Padoa; Nicholas Stein; Anthony Gibson, Seamus Vasey, Liesl Abrahams; Steven Barber; Humaira Surve; Godwill Chahwahwa; Danie Pretorius; Lisa Haakman; Marc Talpert; Iakovos Mekios; Azola Lowan; Tumisho Motlanthe; Paul Neethling (supervised); Floris Steenkamp (supervised); Chris Cheetham (supervised); Siviwe Mazwana; Kgahliso Molabe; Zukisa Luswazi (supervised); Siyabonga Mseleku (supervised); Tracy Brodziak

All Key Individuals and Representatives meet the fit and proper requirements as set out in the Board Notices to the Financial Advisory and Intermediary Services Act 37, 2002.

Coronation holds professional indemnity and fidelity insurance cover as stipulated in the General Code of Conduct and Board Notices to the Financial Advisory and Intermediary Services Act 37, 2002. Coronation accepts responsibility for its actions and the actions of its authorised representatives in rendering the financial services.

Any information disclosed to any of Coronation's Authorised Representatives in their professional capacity will be treated as confidential unless written consent is obtained to disclose such information, or the disclosure of such information is required in the public interest or under a particular law.

The appointed Compliance Officers are:

Jamie Rowland	Lee-Anne Flynn
Tel.: 021 680 2809	Tel.: 021 680 2151
Fax: 021 680 2859	Fax: 086 683 2058
Cell: 082 434 4622	Cell: 061 446 8639
E-mail: jrowland@coronation.com	E-mail: <u>lflynn@coronation.com</u>

Coronation's Conflicts of Interest Management Policy, and Coronation's Complaints Guidelines for clients are available on Coronation's website, www.coronation.com, or on request from the Compliance Officer.

All complaints are taken seriously and Coronation's aim is to ensure that all complaints are investigated and addressed in a timely and fair manner.

To lodge a complaint, please contact either your Fund Manager or one of the compliance officer's listed above.

FAIS requirements



CORONATION INVESTMENT MANAGEMENT INTERNATIONAL (PTY) LTD

Registration No. 2014/111656/07

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Coronation is authorised to provide financial services for the following financial products:

Long-Term Insurance : Category C; Pension Funds Benefits (excluding retail pension benefits); Shares; Money market instruments; Debentures and securitised debt; Warrants, certificates and other instruments; Bonds; Derivative instruments; Participatory interests in Collective Investment Schemes; Short Term Deposits; Structured Deposits; Participatory interests in a CIS Hedge Fund.

The following exemptions are applicable to the licence:

Exemption of investment managers and linked investment services providers and their related functionaries from fit and proper requirements (Board Notice 97 of 2003).

Exemption of licensees as regards display certified copies of licenses (Board Notice 40 of 2004).

Exemption of Services under Supervision, 2018 (FSCA FAIS Notice 86 of 2018).

The following employees have been appointed as Key Individuals and/or Authorised Representatives:

Key individuals

Louis Stassen; Kirshni Totaram; Karl Leinberger; Neil Padoa, Suhail Suleman

Authorised representatives

Louis Stassen; Gus Robertson; Gavin Joubert; Karl Leinberger; Kirshni Totaram; Peter Leger; Stephen Peirce; Suhail Suleman; Greg Longe; Neil Padoa; Anthony Gibson, Liesl Abrahams; Steven Barber; Humaira Surve; Danie Pretorius; Lisa Haakman; Marc Talpert; Iakovos Mekios; Paul Neethling (supervised); Floris Steenkamp (supervised); Chris Cheetham (supervised); Hendrik Groenewald

All Key Individuals and Representatives meet the fit and proper requirements as set out in the Board Notices to the Financial Advisory and Intermediary Services Act 37, 2002.

Coronation holds professional indemnity and fidelity insurance cover as stipulated in the General Code of Conduct and Board Notices to the Financial Advisory and Intermediary Services Act 37, 2002. Coronation accepts responsibility for its actions and the actions of its authorised representatives in rendering the financial services.

Any information disclosed to any of Coronation's Authorised Representatives in their professional capacity will be treated as confidential unless written consent is obtained to disclose such information, or the disclosure of such information is required in the public interest or under a particular law.

The appointed Compliance Officers are:

Jamie Rowland	Lee-Anne Flynn	Moses Mills
Tel.: 021 680 2809	Tel.: 021 680 2151	Tel.: 021 680 2101
Fax: 021 680 2859	Fax: 086 683 2058	Fax.: 086 649 2914
Cell: 082 434 4622	Cell: 061 446 8639	Cell: 081 780 5376
E-mail: jrowland@coronation.com	E-mail: lflynn@coronation.com	E-mail: mmills@coronation.com

Coronation's Conflicts of Interest Management Policy, and Coronation's Complaints Guidelines for clients are available on Coronation's website, www.coronation.com, or on request from the Compliance Officer.

All complaints are taken seriously and Coronation's aim is to ensure that all complaints are investigated and addressed in a timely and fair manner.

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FAIS requirements



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instruments; Participatory interests in Collective Investment Schemes; Short Term Deposits; Long Term Deposits; Structured Deposits; Participatory interests in a CIS Hedge Fund. Coronation is a licensed Hedge Fund Financial Services Provider.

The following exemptions are applicable to the licence:

Exemption of investment managers and linked investment services providers and their related functionaries from fit and proper requirements (Board Notice 97 of 2003). Exemption of licensees as regards display certified copies of licenses (Board Notice 40 of 2004). Exemption of Services under Supervision, 2018 (FSCA FAIS Notice 86 of 2018).

The following employees have been appointed as Key Individuals and/or Authorised Representatives: <u>Key individuals</u> Louis Stassen; Neville Chester; Nishan Maharaj

Authorised representatives

Adrian van Pallander; Louis Stassen; Neville Chester; Nicholas Stein; Nishan Maharaj; Quinton Ivan; Seamus Vasey.

All Key Individuals and Representatives meet the fit and proper requirements as set out in the Board Notices to the Financial Advisory and Intermediary Services Act 37, 2002.

Coronation holds professional indemnity and fidelity insurance cover as stipulated in the General Code of Conduct and Board Notices to the Financial Advisory and Intermediary Services Act 37, 2002. Coronation accepts responsibility for its actions and the actions of its authorised representatives in rendering the financial services.

Any information disclosed to any of Coronation's Authorised Representatives in their professional capacity will be treated as confidential unless written consent is obtained to disclose such information, or the disclosure of such information is required in the public interest or under a particular law.

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Cell: 082 434 4622	Cell: 061 446 8639
E-mail: jrowland@coronation.com	E-mail: likewicencemberging.com

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